

DONOTPAY

THE WORLD'S FIRST ROBOT LAWYER

Project URL: <http://www.donotpay.co.uk>

Project Twitter: [@jbrowder1](https://twitter.com/jbrowder1)

- Community Engagement
- Internet
- Mobile
- Physical Computing

At just 19 years old, Joshua Browder has an impressive résumé. At 13, he developed what became the official app for Pret A Manger, and as a teenager, he coded the first-ever app for Freedom House, the oldest democracy watchdog in the US. As of last year, he created the world's first AI chatbot called DoNotPay that successfully contests wrongful parking tickets.

It is often the least privileged in society who have the hardest time using the legal system. "The rich currently have high paid lawyers that can get them the best information, while others are stuck paying ridiculous sums of money," Browder says. "I think this will level the playing field...I think the people getting parking tickets are the most vulnerable in society. These people aren't looking to break the law. I think they're being exploited as a revenue source by the local government," he adds.

DoNotPay is free to use and leads consumers through a series of quick questions before calculating the best next step and firing off appeals to the relevant department. Because the process is relatively formulaic, it suits AI algorithms to work out the right advice without the need for high lawyer fees.

In the first 21 months since DoNotPay launched in the UK, the service has taken on 250,000 cases and won 160,000 – a 64% success rate, saving British motorists over £3 million. DoNotPay has since expanded to New York, helping an additional 10,000 people so far.

Browder is now working to expand the service to help people secure compensation for delayed flights, and access housing options on becoming homeless in the UK. To find out more, visit www.donotpay.co.uk

Image courtesy of Surrey County Council News

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